

## **What happens when I transition to SWDS from another Service or school?**

When you transition to SWDS from another Service provider we will ask for your consent to speak to your previous provider as well as your support network to make sure we have the appropriate supports in place for you. We will ask you to complete a consent form where you can tell us exactly who you would like us to be able to liaise with regarding your supports.

## **What if I am not sure whether transitioning to SWDS supports is right for me?**

If you are unsure about transitioning to a program or supports with SWDS, pop in and see us at Warrnambool TAFE campus, give us a call or send us an email (details in next question)

We can organise a tour for you to familiarise yourself with the environment or we may be able to provide a trial of one of our programs where you can decide for yourself whether it meets your needs.

## **What if I want someone with me when I decide?**

You always have the right for an advocate. This might be a friend, family member, support worker, professional advocate, the choice is up to you. If you don't have an advocate but would like one to support with this process, let us know. We can provide you with some more information.

## **How will support workers know how to best support me?**

When you first start engaging with SWDS you will complete an intake form. This will tell us exactly what support needs you require to meet your needs while engaging with us. We will also ask you for your NDIS goals. This is so we can ensure our support workers are doing their best with assisting you to work towards your personal goals.

## **Who should I contact if I have questions?**

If at any point you have any questions or just need some clarification on any of the above documents do not hesitate to contact us at SWDS on **03 55648720** or [disability.support@swtafe.edu.au](mailto:disability.support@swtafe.edu.au)

## **What happens when I want to transition out of SWDS to another provider?**

If you would no longer like to engage with SWDS we will support you to transition out of the Service to another if required.

We will chat with you about your transition or exit from SWDS and you will be sent an exit survey where we will ask for feedback and whether you require any further support or referral to another service.

## **How much notice do I have to give if I want to exit SWDS?**

If you have a current Service Agreement with SWDS, you will just need to provide two weeks' notice to terminate the Agreement.

If your Service Agreement has already ended you can choose not to reengage in supports with SWDS. In this case, just let us know so that we can offer support to connect you with other Services if this is required.

## **What if I transition out of SWDS and then want to come back?**

You are welcome to reconnect with us at any time. We are always happy to chat with you about your new interests or support requirements and can begin a new intake process if you decide you would like to return

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