

# Certificate III in Health Services Assistance

COURSE CODE	HLT33115
LOCATIONS	Warrambool, Colac
STUDY MODE	Full-time, On Campus
Length	Seven months
Commencement	July
Timetable	Two days a week plus 80 hours of mandatory work placement

## Course Overview

*This section gives you an introduction to what you will be learning in this course, plus course outcomes, career opportunities, and student support.*

### Introduction

The Certificate III in Health Services Assistant is ideal for people interested in working in entry level roles in the health sector and are interested in pursuing a career supporting clients in acute and aged care environments.

This course is perfect for people wanting to formalise their skills and knowledge in their current roles or for those wishing to pathway into a variety of higher community service or health qualifications.

Students will learn a variety of skills including interpreting medical terminology, health and safety, communicating with health or community services, basic food safety practices, general cleaning in a clinical setting, preparing beds and supporting people living with dementia.

### What will I Learn?

During this course, you will learn a variety of skills and knowledge including:

- interpreting medical terminology
- health and safety
- communicating with health or community services
- basic food safety practices
- general cleaning in a clinical setting
- preparing beds
- supporting people living with dementia

### Course Outcomes and Career Opportunities

- Hospital orderly
- Ward assistant
- Patient support assistant
- Cleaner in a health care setting
- Kitchen support worker in a health care setting
- Laundry worker in a health care setting

### Pathways

If you are wanting to further your qualification, successful completion of this course will enable you to pathway into the [Certificate IV in Disability](#).

[Certificate IV in Mental Health](#), [Diploma of Nursing](#) or [Diploma of Community Services](#).

## Placement

This course includes 80 hours of mandatory work placement within a health or residential aged care setting.

## Information Session

Why don't you come along to our next course info session to find out everything you need to start your learning journey? You can chat with our teachers, tour our facilities, learn more about the course, find out about the application process and get your questions answered by our course experts.

[Find the next info session near you](#)

## Course Requirements

*This section gives you an overview of entry requirements, course units and electives, skills recognition, and assessment criteria.*

### Entrance requirements & pre-requisites

You must be at least 17 years of age to apply for this course.

### Course requirements

To be eligible for this qualification, you must successfully complete 15 units: 7 core and 8 elective.

### Units offered

#### Core Units

Unit Code	Unit Name	Unit Hours	Unit Consumables
BSBMED301	Interpret and apply medical terminology appropriately	60	\$0.00
BSBWOR301	Organise personal work priorities and development	30	\$0.00
CHCCOM005	Communicate and work in health or community services	30	\$0.00
CHCDIV001	Work with diverse people	40	\$0.00
HLTAAP001	Recognise healthy body systems	70	\$0.00
HLTINF001	Comply with infection prevention and control policies and procedures	25	\$0.00
HLTWHS001	Participate in Workplace Health and Safety	20	\$0.00

#### Elective Units

Unit Code	Unit Name	Unit Hours	Unit Consumables

CHCAGE005	Provide support to people living with dementia	65	\$0.00
CHCCCS012	Prepare and maintain beds	20	\$0.00
CHCCCS015	Provide individualised support	30	\$0.00
CPPCLO4100	Organise and monitor cleaning tasks	20	\$0.00
HLTFSE001	Follow basic food safety practices	30	\$0.00
HLTFSE002	Provide ward or unit based food preparation and distribution services	30	\$0.00
HLTFSE003	Perform kitchenware washing	10	\$0.00
HLTHSS003	Perform general cleaning tasks in a clinical setting	20	\$0.00

## Assessment

This course involves accredited units. You will be required to complete assessment tasks to demonstrate your underpinning knowledge, skills and attributes to meet the course outcomes. A combination of written, oral and practical assessment strategies will be used in either a classroom, online or workplace environment.

Where units require demonstration of skills in a workplace environment, you will have the opportunity to do this either in your own workplace (where appropriate), through a practical placement, or by using one of the Institute's simulated workshops/classrooms. Detailed information about the types, conduct and dates of assessments will be provided in advance. You will also be provided with information about the opportunity for reassessment and appeal.

## After applying

Once you have applied for your chosen course, you will receive a thank you email from South West TAFE with a few steps to help process your enrolment.

### Complete a Pre-Training Review

You will receive an email to complete a Pre-Training Review online evaluation. This evaluation helps us tailor your training to suit your needs.

### Create or provide a Unique Student Identifier (USI)

A USI is a nationally recognised reference number that provides an online record of your training qualifications gained in Australia.

[Create your USI](#)

Already have a USI but can't remember it? [Find your USI](#)

### Skills recognition

If you have experience or prior qualifications, you may be eligible to apply for [recognition of prior learning](#) and gain credits. You will be asked to provide any relevant Statement of Attainment to support identified credits.

## Fees

*This section gives you an overview of course fees, subsidies, and how they can be paid.*

## Course Fees

**Here's an outline of fees and costs associated with your course.**

**Your fees each year can be made up of 3 different elements.** Everyone has different circumstances that can affect what you pay and how much you pay. :

1. Tuition fees - charged as an hourly rate that varies from course to course. A large portion of the tuition is subsidised by the Victorian

- Government for eligible students.
- 2. Resource and/or materials costs - covers the cost of materials and other incidentals. This fee will vary according to the course being undertaken.
- 3. Booklist items - such as textbooks, equipment and stationery recommended for your course

## Tuition fees

There are 4 different rates of tuition fees. Only one will apply to you (depending on your eligibility and circumstances).

1. Government Subsidised Fee - you could be eligible for a government-subsidised rate under the Skills First funding depending on your age, educational history, and citizenship or residency status. If you are eligible, the government will contribute to the cost of your training.  
[Find out more about subsidised training](#)
2. Government Subsidised Concession Fee - If you are eligible for a Skills First government-subsidised place and hold a current healthcare or pension card, that you can provide at enrolment, you may be eligible for the concession rate. Note, the concession rate is not applicable to Diploma level courses.  
[Find out more about concession rates](#)
3. Free TAFE - Students who are eligible for Victorian government-subsidised training will not pay course tuition fees for the duration of their enrolment in this course, however, there may be some consumable/material fees for the course (find out more below). Any resource or material costs, or booklist items for this course are listed in the table below.  
[Find out more about Free TAFE](#)
4. Full fee - If you are not eligible for a Skills First government-subsidised place, exemption, concession or are enrolling in a course that isn't government-subsidised, you may be required to pay the full fee rate.

### FIND OUT MORE ABOUT FEES AND ELIGIBILITY

The fees listed below are indicative only. The student tuition fees as published are subject to change given individual circumstances at enrolment. Funding made available to eligible individuals by State and Commonwealth Governments. If funding is utilised, this may affect future opportunities to access additional funding in the future.

Course fees by student type	Indicative Course Fee
Government subsidised rate (if eligible)	\$990.00
Concession rate	\$200.00
Full fee rate (if not eligible for govt subsidy)	\$6,065.00

  

Additional course fees	Indicative Course Fee
Course consumable/materials (approximate)	\$55.00

## Resource and/or materials costs

Some courses require specific resources or materials necessary for your study eg: tools of the trade, excursions, etc. Final costs will be determined upon enrolment.

## How do I pay my fees?

Once we have processed your enrolment form, you will receive an email with your invoice.

You have [three options when organising your payment](#):

1. [Upfront payment](#) - can be made over the phone with EFTPOS

2. [Payment plan](#) - can be directly debited from your bank account, debited from your Centrelink payments or via a [VET Student Loan](#) (for diploma or advanced diploma courses only)
3. [Paid by employer, school or job network agency](#) - if your fees are being paid by your employer, school or job network agency, you will need to complete an Authority to Invoice form.

Payments will need to be arranged within five(5) business days of receiving the email containing your invoice.

We also offer a range of [scholarships](#) each year which you may be eligible to apply for to assist with course fees.

## Next Steps

*Ready to take the next step? Here you can make an enquiry, attend an information session or begin the application process.*

## How to apply

There are [five simple steps to apply for a course](#) with us.

1. **Apply** - [complete a short online application form](#). Once this form is submitted we'll send you a thank you email.
2. **Get ready** - your thank-you email will contain links to a pre-training review, to a unique student identifier and to government-subsidised training eligibility.
3. **Chat with your teacher** - your teacher or course specialist will contact you about your Pre-Training Review outcomes and additional course information.
4. **Enrol** - after chatting with your teacher, you will receive an email with your enrolment form and a link to verify your identity.
5. **Sign** - once you've completed your enrolment, you will receive a declaration form to review and sign.

If need any assistance with applying, [contact our Customer Service team](#) on 1300 648 911 or [visit your nearest campus](#).

## Careers and Course Advice

Not sure which course is right for you? South West TAFE will help you find your way.

Our Careers Coaches at the [Skills and Jobs Centre](#) is here to support you. Whether you're exploring career options, transitioning from school to the workforce or looking to study after school we're here to help you.

## Student Support

As a SWTAFE student, you can access a variety of support services that will enhance your study experience and help you complete your studies successfully. For more information about any of these services, [visit our student page](#).